

## Privacy Statement

# Clini-Hub Limited - Privacy Statement for those undertaking PPI Activities.

## Data protection

Clini-Hub Limited are an independent data analytics company.

You have provided information about yourself ('personal data') as part of joining Clini-Hub's project PPI group. We (Clini-Hub Limited) are the 'data controller' for this information, which means we decide how to use it and are responsible for looking after it in accordance with the General Data Protection Regulation and associated data protection legislation.

## What is the purpose of this document?

We use your data to assess your application and/or to register you as a member of the Clini-Hub Limited PPI group. This notice applies to anyone that registers and contributes to patient and public involvement activities with Clini-Hub Limited.

## How will we use your data?

We need to process your data to register you as a member of the Clini-Hub Limited PPI group in order to meet our legitimate interests in recruiting public members to be involved in PPI activities.

We will only use your data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another related reason and that reason is compatible with the original purpose. If we need to use your data for an unrelated purpose, we will seek your consent to use it for that new purpose.

## Who will have access to your data?

Access to your data within Clini-Hub Limited will be provided to those who need to view it as part of their work in carrying out the purposes described above.

## Where will we store your data?

We store data manually or electronically and take reasonable steps to ensure that your personal data is treated securely.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of data transmitted to the website and any transmission is at your own risk.

## Security

Your data will be held securely in accordance with our policies and procedures.

## Retaining your data.

We will only retain your data for as long as we need it to meet our purposes, including any relating to legal, accounting, or reporting requirements.

## When we collect your data

Your data is collected when:

- You register as a potential PPI member.
- You apply for a PPI opportunity.
- Correspond with us by phone e-mail or otherwise.
- Submit a claim for costs associated with contributing to PPI activities.

## What types of data do we collect about you?

We only collect data necessary for the purposes of our processing. We will collect, store and use the following data you give to us:

- Information provided by you such as your name, address and contact details, including email address and telephone number.
- details of our ongoing relationship and your involvement with us
- skills you would like to practice or offer and your motivations for wanting to join the PPI group
- your photograph if you attend an event and consent to photos being taken.
- records of your involvement in PPI activities arranged by Clini-Hub Limited
- bank details to process expense claims
- records of interaction with us (for example by email)
- feedback obtained from you during your involvement activities.

## Sensitive and personal information

Certain types of information are sensitive, for example health information and genetic data. We will only collect and process this type of information about you if we have a valid reason for doing so.

## How we use your data

We collect your data so that we can process it for one or more of the following reasons:

- To process the data and enter into a relationship with you as a member of the Clini-Hub Limited PPI Group and to meet our obligations to you, for example to pay travel expenses.
- To send you information about training opportunities, involvement opportunities, or to contact you in relation to ongoing PPI activities.
- We may use information relating to your health to help us identify and assess your potential suitability for different PPI activities.
- Where we process special categories of personal data, such as information about ethnic origin, sexual orientation, health, employment status, and gender, this is done for the purpose of equal opportunities and monitoring the make-up and diversity of our PPI members.

## What is our legal basis for processing your data?

We will only use your personal data where the law allows us to do so. Most commonly we rely on the following legal bases for processing your personal data:

- Performing a contract: information processed for this purpose includes, but is not limited to, the information you provide when you register to be a PPI member, information you provide when you apply for a PPI role.

## Right to withdraw consent

When you consent to us processing your personal information for a specific purpose, you can withdraw your consent at any time by contacting us at [dataprotection@clini-hub.co.uk](mailto:dataprotection@clini-hub.co.uk).

## Changes to this privacy policy

We reserve the right to update this privacy policy at any time and will seek to inform you of any substantial changes. We may also notify you in other ways from time to time about the processing of your personal data.